Revised Purchase Order



Sales Tax Exemption

Texas A&M University - Kingsville is exempt from state and municipal sales taxes under Chapter 20 Title 122A, revised Civil Statutes of Texas, for all purchases made for the exclusive use of Texas A&M University - Kingsville.

The laws of the State of Texas shall govern this Purchase Order.

Member of the Texas A&M University System.

Purchase Order				
Purchase Order Date	PO/Reference No. Revision No.		Revision Date	
Jan 4, 2024	AB0877754	1	Feb 9, 2024	

Contact instructions for questions regarding this Purchase Order:

If Buyer Contact information is listed below, please contact the Buyer.

If not, please contact the Customer.

Buyer Contact:

Buyer		Buyer Email	Buyer Phone Number
	rme - Rachel Marie Erben	Rachel.Erben@tamuk.edu	361.593.4068
	Customer Contact:		
	Name:	Alexis Cano	
	Email:	alexis.cano@tamuk.	EDU
	Phone:	+1 361-593-4264	

Order acceptance instructions:

Vendor guarantees that the products delivered or the services performed as a result of this Purchase Order will meet or exceed all specifications herein. Any exceptions to the pricing or the description contained herein must be approved by the Texas A&M University-Kingsville Procurement Services Department prior to shipping.

Supplier Information			Delivery Information		
Supplier Name Address Phone	SHI GOVERNMENT SOLUTIONS INC 1301 S MOPAC EXPRESSWAY #375 AUSTIN, Texas 78746 United States +1 800-870-6079	Delivery Address TAMUS Member: Attn: CIS-ITech	17-Texas A&M University - Kingsville (17) Alexis Cano		
Fax FOB / FREIGHT Pre-Pay & Add Payment Terms Contract Number - Header Contract Number - Line	+1 512-732-0232 Destination No 0, Net 30 no value no value	College Hall Room c/o Central Receiving 1255 Retama Dr Kingsville, TX 78363 United States Delivery Information	240		
Quote number	24330681	Required Delivery Date Ship Via	Best Carrier-Best Way		

Notes to Supplier Shipping Instructions Attachments for supplier SHI Quote-2433068... PO Clauses Header 001 No Collect Freight Neither COD nor "Collect" freight or handling charges will be accepted. Charges Accepted 600 Prevailing T's & C's -The Terms and Conditions of the State and the University are included in this Agreement and shall prevail. The Terms and Conditions can be reviewed at: Agreements https://www.tamuk.edu/finance/procurement/purchasing/allforms.html 640 F.O.B. Destination All pricing must be F.O.B. Destination. 650 Public Information Act Public Information. (a) [PROVIDER] acknowledges that [MEMBER] is obligated to strictly comply with the Public Information Act, Chapter 552, Texas Government Code, in responding to any request for public information pertaining to this Agreement, as well as any other disclosure of information required by applicable Texas law. (b) Upon [MEMBER]'s written request, [PROVIDER] will provide specified public information exchanged or

		created under this Agreement that is not otherwise excepted from disclosure under chapter 552, Texas Government Code, to [MEMBER] in a non-proprietary format acceptable to [MEMBER]. As used in this provision, "public information" has the meaning assigned Section 552.002, Texas Government Code, but only includes information to which [MEMBER] has a right of access. (c) [PROVIDER] acknowledges that [MEMBER] is required to post a copy of the fully executed Agreement on its Internet website in compliance with Section 2261.253(a)(1), Texas Government Code.
655	COVID-19 Delivery Clause	Please be advised that Texas A&M University-Kingsville is currently operating with limited employees as per COVID-19 Social Distancing recommendations. Please ensure that a delivery date and time is coordinated and confirmed with the Customer Contact (indicated on the PO) in order to avoid issues with deliveries. Texas A&M University-Kingsville remains committed to our suppliers and contractors during these challenging times. For questions regarding delivery to the Central Receiving compound, please email centralreceiving@tamuk.edu.

Product Description	Catalog No.	Size / Packaging	Unit Price	Quantity	Ext. Price
Talk Telephony CreditsZenDesk Inc Part#: Talk Telephony CreditsContract Name: TIPS - Technology Solutions, Products and ServicesContract #: 230105Coverage Term: 1/15/2024 – 1/14/2025Note: Talk Telephony Credits	N/A	EA	0.01 USD	50,000 EA	500.00 USD
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Svcs: Growth LaunchZenDesk Inc Part#: Svcs: Growth LaunchContract Name: TIPS - Technology Solutions, Products and ServicesContract #: 230105Coverage Term: 1/15/2024 – 1/14/2025Note: Svcs: Growth Launch	N/A	EA	4,913.10 USD	1 EA	4,913.10 USD
	ı				
Zendesk Suite - growthZenDesk Inc Part#: Zendesk Suite - growthContract Name: TIPS - Technology Solutions, Products and ServicesContract #: 230105Coverage Term: 1/15/2024 – 1/14/2025Note: Zendesk Suite - growth	N/A	EA	708.54 USD	50 EA	35,427.00 USD
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Zendesk Suite - Nonrecurring Discount (First Invoice Only) (N/a)ZenDesk Inc Part#: Zendesk Suite - Nonrecurring Discount (FContract Name: TIPS - Technology Solutions, Products and ServicesContract #: 230105Coverage Term: 1/15/2024 – 1/14/2025Note	N/A	EA	0.00 USD	1 EA	0.00 USD
	Talk Telephony CreditsZenDesk Inc Part#: Talk Telephony CreditsContract Name: TIPS - Technology Solutions, Products and ServicesContract #: 230105Coverage Term: 1/15/2024 – 1/14/2025Note: Talk Telephony Credits Svcs: Growth LaunchZenDesk Inc Part#: Svcs: Growth LaunchContract Name: TIPS - Technology Solutions, Products and ServicesContract #: 230105Coverage Term: 1/15/2024 – 1/14/2025Note: Svcs: Growth Launch Zendesk Suite - growthZenDesk Inc Part#: Zendesk Suite - growthContract Name: TIPS - Technology Solutions, Products and ServicesContract #: 230105Coverage Term: 1/15/2024 – 1/14/2025Note: Zendesk Suite - growth Zendesk Suite - Wonrecurring Discount (First Invoice Only) (N/a)ZenDesk Inc Part#: Zendesk Suite - Nonrecurring Discount (FContract Name: TIPS - Technology Solutions, Products and ServicesContract #:	Talk Telephony CreditsZenDesk Inc Part#: Talk Telephony CreditsContract Name: TIPS - Technology Solutions, Products and ServicesContract #: 230105Coverage Term: 1/15/2024 – 1/14/2025Note: Talk Telephony Credits Svcs: Growth LaunchZenDesk Inc Part#: Svcs: Growth LaunchContract Name: TIPS - 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Billing Information	Billing Address
To assure timely payment please e-mail invoices to the email provided in the bill to address. If the invoice is sent via email, please do not send a duplicate copy through the mail. Only if email is not an option then submit invoices to the billing address indicated in the "Billing Address" section. To inquire about electronic invoicing via cXML, CSV or PO flip through the supplier portal, e-mail vendorhelp@tamu.edu. Invoice must include the PO/Reference number shown above.	Texas A&M University-Kingsville Procurement ***Do Not Mail Invoices*** Email invoices to invoices@tamuk.edu 700 University Blvd MSC 212 Kingsville, TX 78363 United States